Rent-a-Client
Rent-a-Server

Investment-free access to state-of-the-art information technology

Carefree IT package under Microsoft® Windows 7 plus application virtualisation
The concept

Want to use the latest information technology without having to invest capital upfront? Our “Rent-a-Client” and “Rent-a-Server” services make this a reality with a concept based on clearly defined service modules:

For a fixed monthly usage fee per device, laptop, desktop PC, printer or server, you can have access to a state-of-the-art IT infrastructure in next to no time. The package also includes professional operational support, free helpdesk, regular updates and modernisation.

Rent-a-Client
This service provides you with your own personal workstation, desktop PC or laptop. The ZRH client comprises modern hardware, the latest operating system and the Office Professional suite from Microsoft®. It also includes the usual convenient practical tools you would expect to find on all PCs nowadays. The hardware is provided by Lenovo (laptops) and HP (desktops).

Microsoft® Windows 7
The most comprehensive “Enterprise” version of Microsoft’s® successful operating system represents the backbone of this modern workstation. The extensive functionality of this operating system is the ideal platform for all the applications installed. And thanks to professional configuration, it is more stable than ever before.

Microsoft® Office 2010
The ideal companion for the operating system – Microsoft® Windows 7 and Microsoft® Office 2010 complement each other perfectly. The choice of the fully featured “Professional” version meets even the most sophisticated needs.

Tools
Numerous helpful utilities supplement the operating system and Office suite to create an efficient workstation.

Virus scanner
Naturally we include a powerful, regularly updated virus scanner.

Patch management
If the updates and patches regularly issued by Microsoft® are not installed, the usability of a PC workstation gradually declines. We verify all such enhancements to ensure they work flawlessly with the software we installed on your PC workstation.

Client offer
Workstation PCs, standard laptops and travel laptops are available in the “Rent-a-Client” package. The “Rent-a-Client” concept also includes networked multifunction printers with an integrated scanner as a workstation printer.
All-round professional services

Individual applications
Every company relies on certain specific applications that form part of their core competencies. Unlike the combination of PC workstation and Office suite, they are not freely interchangeable. In order to create the perfect workstation for you, we also install these applications on the ZRH client for you.

Application virtualisation
This technology allows you to avoid many conflicts between applications and greatly simplify installations. If preferred, we can deploy full application virtualisation to create additional stability and enhance performance.

Terminal applications
Where expedient, applications with underlying databases can be run as terminal applications. In this case the entire application runs on a server in our secure computer centre, and your workstation functions as a Windows terminal.

Customer Service Desk
With professional support from our highly trained and expert staff, any IT problems you encounter will be resolved very quickly and efficiently. Remote access (when authorised by you) enables the support engineer to restore functionality immediately in most cases.

Support services during normal office hours are also included, with 24 x 7 support available as an optional extra if required.

Rent-a-Server
We use powerful Windows servers to run the parts of your IT infrastructure that belong in the secure environment of a high-availability computer centre. There your company’s assets – the data vital to your operations – are comprehensively protected.

Windows® Server 2008 R2
This server operating system is ideal for use with Windows 7 clients. It enables you to run the associated applications on the Office platform, such as Exchange Server for e-mail for example.

Robust infrastructure
Maximum reliability demands an extremely robust infrastructure. Our fully redundant architecture features two geographically separate computer centres with multiple power supplies, duplicated network connections and fault-tolerant hard drive configurations.

Server virtualisation
Thanks to virtual servers, you can run even very lean applications on your own server instance. This is both highly cost-effective and stable. Modifications, additions and release changes can be implemented quickly at no great effort or expense.

Blade technology
Comprising the latest-generation blade servers, our server farm has sufficient processing power to run even the most demanding applications.
Future-proof

Backup and restore
Daily backups and restoring your data in the event of inadvertent deletion are naturally part of our comprehensive service package. Complete data backups are performed at regular intervals using the tried and tested generation concept.

Monitoring and management
All our servers are permanently monitored using a fully automated management system. As soon as an irregularity occurs, a threshold is exceeded or a malfunction alert is triggered, the management system automatically escalates the incident to the support organisation.

Reports on all server platform trends are regularly analysed.

Documentation and reporting
The entire configuration and all the changes made to it during operation are meticulously documented to ensure that all interventions are tracked.

Generation changes
Our modular “Rent-a-Client” and “Rent-a-Server” concept relieves customers from the need to make any investment upfront. Moreover, the proven concept enables the hardware, the client and server operating systems, as well as the standard Office applications used to be upgraded in line with developments in technology. Every generation change is agreed together with the customer.