

# How do I reclaim dangerous goods that were confiscated?

## 1. HOW TO RECLAIM DANGEROUS GOODS

- Dangerous goods that have been confiscated can be collected from our left luggage against payment of a handling fee.  
**Left luggage location plan:** [www.zurich-airport.com/leftluggage](http://www.zurich-airport.com/leftluggage)  
**Opening hours:** Daily from 6 a.m. to 10.30 p.m.
- The storage time is a maximum of 30 days from the date of your flight. Without contrary report, the item will be disposed of after expiry of this deadline without prior notice and any compensation.
- To collect your dangerous good, a notice of 2 working days in advance is required. To do so, please send an e-mail to [gpa@zurich-airport.com](mailto:gpa@zurich-airport.com) with the following details:
  - Last six digits of the barcode



- Removal date/Departure date
  - Type of object
  - Name of the passenger from whom the item was taken
- The last six digits of the 18-digit barcode must be presented when goods are collected.
- Dangerous goods may also be collected by a third party.

## 2. HOW TO ORGANISE THE SHIPMENT OF MY DANGEROUS GOODS

- Shipment must be organised and paid for by the passenger.
- Shipment is carried out by Intrapass (Web: [www.intrapass.ch](http://www.intrapass.ch), Mail: [info@intrapass.ch](mailto:info@intrapass.ch)) or by a freight company operating out of Zurich Airport.  
**Overview of freight companies:** [www.zurich-airport.com/freight-transport](http://www.zurich-airport.com/freight-transport)

In exceptional cases, the retention period may be extended. To do so, please contact left luggage early enough and follow the same procedure as for notifying them of a collection (see point 1. How to reclaim dangerous goods).

**For all information about the relevant security regulations please visit our website:** [www.zurich-airport.com/security](http://www.zurich-airport.com/security)

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**Zurich Airport**