

## Guided tour of Zurich Airport

**Visitors can enjoy a two-hour guided tour of Zurich Airport. Airport enthusiasts will be accompanied by an experienced guide throughout.**

The tour of Zurich Airport starts at Arrival 2. From there, the guide will take the group through the Airport Center to the various check-ins, explaining the procedures and informing them about daily passenger numbers at the airport. On the way to the security checks, the visitors can find out interesting information on the airlines, airport signage and much more. The visitors will have the chance to ask the guide questions about the airport throughout the tour. All of the guides at the airport have years of experience in flight operations and can answer questions expertly. The group will pass through the security check building and into the Airside Center. This building is the passenger hub of the airport. The architecture was designed to resemble a wing, and the large windows offer excellent views of the apron. The group can watch aircraft docking or being pushed back to the runways. In the airside area, the guide will then take the group to the dayrooms and through the airport's prayer room. The latter is open to visitors of all faiths and denominations. In this area of the airport, the visitors can also see how the Schengen and non-Schengen zones are separated and the guide will explain exactly how the passenger processes function there.

Next, the group will take the Skymetro to Dock E where they can enjoy views of different types of aircraft. They can watch them docking and being pushed back. Depending on the time of day, the visitors may also be able to observe planes taking off and landing. Sometimes, they may even be able to pay a brief visit to the apron via a passenger loading bridge and watch the action from close up. The tour continues with a visit to the baggage sorting system where the group can watch items of luggage being prepared for flights. The pieces of luggage are sorted according to their bar codes and transported to the correct vehicles at an impressive speed on a conveyor belt measuring over 12 km long. The next stop on the tour is Observation Deck E with views of the runways, the de-icing pad and the airport conservation area. The visitors will again have the chance to watch planes taking off and landing from close up and find out about the runway system in detail. To finish, the guide will accompany the group back to the main airport complex on the Skymetro. The tour ends back at Arrival 2.

### Guided tour of the airport

From the meeting point at Arrival 2, the tour group will visit the following:

- Airport Center and check-ins
- Airside Center, Schengen/non-Schengen zones, dayrooms, prayer room
- Skymetro to Dock E
- Baggage sorting system
- Observation Deck E